

**Pre Paid
LEVEL 2 or Level 3 SERVICE CONTRACT AGREEMENT
EMS LithoClast Unit and Hand pieces**

- **Level 2: Lithoclast Unit/s and handpieces sent to us at a mutually agreed time**
- **Level 3: Controller serviced on site/Handpieces return to base**
- **Lithoclast fully serviced and calibrated**
- **Electrical safety testing to IEC-601-01**
- **Pn3 Handpieces dismantled and cleaned, service kit replaced and tested to ensure they are operating to the required level.**
- **Ultrasonic Handpieces – All parameters checked to ensure they are within the required levels set by EMS**
- **Usually returned to customer within 48 hours**
- **Discounts for additional handpieces**
- **Ad-hoc Repairs to
EMS LithoClast Units and Hand pieces P.O.A**

Registered Company 4541294 Director: Ian Amott